

## Synergetic Account Manager

Synergetic prides itself on delivering exceptional customer service experiences to clients. That's why we have a team made up of dedicated Account Managers.

The account management team is your Synergetic touch point. They're your guide, your facilitator, and are responsible for ensuring your relationship with Synergetic is positive and beneficial.

### Service



Providing insights and direction to help you get the most out of our software, professional services and support opportunities.

### Advocacy



Championing your school's requests and ensuring they're dealt with efficiently and effectively.

### Optimisation



Identifying areas for potential improvement to Synergetic at your school.

### Connection



Guiding you to the correct person or department to provide an effective and timely solution.

Some of the key areas in which Account Managers will engage with you

### Planning



Identifying ways that Synergetic may assist your school in achieving its strategic growth.

### Communication



Keeping you in the loop with relevant company, product and service news.

Remember, Synergetic Account Managers are only a call or an email away. If you have concerns or are unsure where to go, please don't hesitate to get in contact with them directly.

To connect with the Account Management team via our reception, please contact us at:



03 9803 8000



info@synergetic.net.au